

Addresses and Contact Numbers

The Surgery (Formerly Robbs Surgery)

63-65 Garstang Road

PR1 1LB

Telephone: **01772 253 554**

Prescription Line: **01772 254 380**

Beech Drive Surgery (A branch of The Surgery)

17-19 Beech Drive

Fulwood

Pr2 3NB

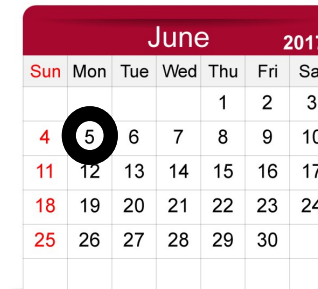
Telephone: **01772 214 770**

You can also contact us on Moor Park Surgery's number:

01772 252 077

CHANGES TO THE SURGERY

From 5th June 2017 the doctors and nursing staff from Moor Park Surgery will be relocating to Beech Drive Surgery and The Surgery on Garstang Road.



June 2017						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

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What This Means:

Moor Park Surgery is **NOT** shutting down. The clinicians are relocating to other sites to reduce the confusion caused by having appointments in different places. Patients will still have access to the same nurses and GPs as before and the patients from Moor Park Surgery will still be registered with the practice.

This will mean there are more appointments available at Beech Drive Surgery and that patients will always be able to have an appointment and pick their prescriptions up in the same place.

What Will Happen:

Beech Drive Surgery will now be staffed by one **GP** and one **nurse**, or one **GP** and one **Advanced Nurse Practitioner** every day. This will increase the amount of appointments available at Beech Drive for the patients in Fulwood who live nearer to that site.



The doctors will do this on a rotational basis so that they will all still have clinics at The Surgery on Garstang Road. This means that patients will be able to see the **GP** of their choice at

Prescriptions:

The process for ordering a repeat prescription will still be the same. If ordering from The Surgery simply call the prescription line on **01772 254380** and speak to a member of staff to order your prescription. The prescription line will also be open for longer meaning that you can order your prescriptions between **9 am and 5pm, Monday to Friday**.

If you are ordering from Beech Drive Surgery just call the main line on **01772 214770**.

With the staff from Moor Park relocating to our other two sites there should now be less confusion about where to order your prescription from and where to collect it.

How To Make An Appointment:

The telephone number for Moor Park Surgery **WILL NOT CHANGE**. Patients can still make an appointment by calling **01772 252077** and speaking to a receptionist. We will still be offering the same appointments we did before with the same GP's and the process for booking will remain the same.

If you want to see a specific doctor or go to a specific surgery, then simply ask the receptionist and they will be able to tell you what appointments are available and where.



We know some people struggle with the stairs and because of this we will make sure every GP has at least one clinic in the week where they are working on the ground floor at The Surgery. Simply tell the receptionist when you make the appointment you cannot get upstairs and we will tell which clinics are available on the ground floor. All of the clinics at Beech Drive take place downstairs so there is no need to worry if your appointment is there.

As before there will still be on the day emergency appointments available to book by ringing us on the same day. These unlock at 8am for the morning appointments and 1pm for the afternoon. Our phones get very busy during these times so please bare with us and we will answer the call. You can also pre-book a routine appointment by up to two weeks if it is not something urgent.